

USAccess Managed Service Office (MSO) COVID-19-related Equipment Disinfection Guidance

USAccess is sharing manufacturer-recommended instructions. To minimize infection, please disinfect after each appointment or provide disinfectant wipes, instructions so appointee can themselves clean touched surfaces (especially the fingerprint reader, pin entry keypad, etc.) – *Per CDC, OSHA: links are below.*

See [CDC guidance for Cleaning and Disinfecting](#) as well as [OSHA guidance](#).

<p>1. PIV cards</p>	<p>Can be wiped with a disinfectant wipe (<i>the disinfectant wipe should only have a mild soap and water solution</i>), on all surfaces including the chip. Then the chip and card need to be dried-off prior to being placed in the card reader. <i>Since the PIV card has printed material on the surface, the manufacturer does not recommend the use of any non-soap and water cleaner as it may affect the print layer or lamination and the chip.</i></p>
<p>2. HID Card Reader</p>	<p>The contact card readers can be disinfected from the outside by non-aggressive disinfection detergent, the electronic inside is not prepared for disinfection.</p> <p>For proper hygiene, we recommend to disinfect the cards after use, for preventing any transport of bacteria or viruses to any other location.</p>
<p>3. HP Laptop and peripherals</p>	<p>For details, see the following link: HP laptop and peripherals</p>
<p>4. Suprema Fingerprint Reader</p>	<p>For details, see the following link: Suprema Fingerprint Reader</p>
<p>5. Canon Camera</p>	<p>For details, see the following link: Canon Camera</p>
<p>6. CanoScan Scanners</p>	<p><u>Cleaning Printer and Scanner Products</u></p> <p>For the purpose of helping to sanitize your Canon PIXMA, MAXIFY, WG-Series and Finetech Printers as well as CanoScan Scanners, it is recommended that you clean parts touched with the hands such as exterior operation panel and buttons, touch screen, scanner cover and platen glass.</p> <ul style="list-style-type: none"> • Turn off the device and unplug it from the power source (also remove the battery for mobile printers) before cleaning. Wait until surfaces are dry before powering the device back on. • Please use a pre-moistened cloth or wet a soft cloth with 70% to 80% diluted ethanol or isopropyl alcohol to help sanitize and clean your Canon Printer or Scanner. Lint-free or microfiber cloths are recommended. It is recommended that you use and properly dispose of protective disposable rubber gloves. • Refrain from spraying cleaning agent directly on the product. Instead, spray the cleaning agent onto a lint-free or microfiber cloth and then wipe the exterior surfaces. • Utilize glass cleaner only on the platen glass surface. Wipe with a lint-free cloth. • Do not use cleaners that contain volatile solvents such as paint thinners or benzene to clean Canon Printers or Scanners.